SHAMIL SUHAIB K K

NETWORK ENGINEER

ABOUT ME

Experienced Network Support Engineer with a demonstrated history of working in the telecommunications industry. Skilled in Communication, Administration, English, Engineering, and Information Technology.

SKILLS

- Teamwork
- Communication
- Network support
- Network Problem Solving
- Network Maintenance and Repair

LANGUAGES

- Malayalam: Native
- English: Professional
- Arabic: Intermediate
- Hindi: Basic

CONTACT

📞 +971 567557903

✉ Shamilvpm@gmail.com

📍 Dubai , UAE

WORK EXPERIENCE

KERALAVISION BROADBAND | 2021 – 2023
Area Network Support Engineer , Kerala

- Configuring switches and other hardware to deploy and manage LAN, WANand wireless networks.
- Performed preventive maintenance of networking hardware and related software.
- Maximized network availability and performance by monitoring, troubleshooting, resolving outages and scheduling upgrades.
- Resolved problems, improved operations and provided exceptional service.
- Delivered services to customer locations within specific time frames.
- Resolved conflicts and negotiated mutually beneficial agreements between parties.
- Learned new skills and applied to daily tasks to improve efficiency and productivity

BSOFT NETWORK SOLUTIONS | 2020
DESKTOP SUPPORT

- Installing and configuring Cisco routers and switches
- Installing and configuring windows server 2012, 2016
- Monitoring LAN networks
- Installing computer hardware and software
- Providing remote support
- Troubleshoot desktop related problems as well as LAN Network issues

EDUCATION

2023 | Kerala - India
CCNA (CISCO ID No : CSCO14361047)
CISCO

2016 -2020 | Kerala - India
Bachelor of Computer Application (BCA)
University of Calicut

2016 | Kerala - India
Higher Secondary
Kerala Board Higher Secondary Education

Professional Qualification

- ➢ **CCNA** (Routing and Switching)
- ➢ **CCNP** (Routing and Switching)
- ➢ **MCSE** (Windows Server 2016)
- ➢ **CCNA Security**